

# **Paxton Green Group Practice, PPG**

## Table Questions

21<sup>st</sup> September 2015

**1) How does the Practice envisage the development of the co-existing W&W and booked appointment systems over, say, the next five years?**

We feel that with the feedback that we have received from both patients and staff the walk and wait works well. We will continue to review the walk and wait clinic on a regular basis but always welcome any ideas or suggestions from patients.

**2) Now that the full results of the 2015 Patients' Survey are available, which areas does the Practice intend to address and take action on?**

The patient survey is quite comprehensive and long, we need to narrow down the top themes and create some actions. It may be worth looking at the patient survey next year and devise a different means to carry out the survey. We will work with the Steering Group to create some actions from the results of the 2014/2015 survey.

**3) What information does the Practice collect regarding its DNAs?**

Please see DNA analysis.