

Paxton Green Group Practice

Patient Participation Group

Annual Report

2014 – 2015

This is the first annual report of the Paxton Green Group Practice Patient Participation Group and more supporting information about the past year's activity can be found on the Practice website at: <http://paxtongreen.uk/wp-content/uploads/2015/03/PPG-Annex-D-2014-2015.pdf>

The PPG evolved from the Friends of Paxton Green in July 2014 when 5 'friends' responded to the challenge from Dr Miller for the Friends to become a patient-led PPG. The volunteers were Hilarie Coonan, Jane Collingridge, Catherine McLoughlan, David Wirth and myself: unfortunately for us, family commitments led Hilarie to stand down in the autumn. Little did we know the steep learning curve we were embarking on as we began to grow our understanding of the primary care landscape at Paxton Green, in Lambeth, SE London and nationally.

Through the first year we've attended many and various external meetings and held our own to share our learning and understanding and try to work out how we can best focus the limited resources the PPG currently has for the best impact on the patients at the Practice and all along we have been most ably and cheerfully supported by Sarah, and Dr Miller in between his national commitments.

We sense this year has been small beginnings but we share recognition of the potential to work more effectively with the Practice to improve patient care at Paxton Green. The Practice has the largest population in Lambeth and is predominantly young and mixed and we are keen to explore ways of making the active PPG more representative of the profile of the Practice's patient population and we welcome ideas at any time.

In addition to representing patients of the Practice at various meetings and events we have promoted the PPG in Self Care Week (Nov 2014), PPG Awareness Week (June 2015) and identified 3 priorities to work on in collaboration with the Practice across the next year: communication, reducing do not attend wasted appointments and advancing self care and health promotion.

Having chaired the Inaugural Committee I wish to record my thanks to all active PPG members and especially for all the dedicated hard work, extra mile endeavours, care and good humour of Jane, David and Catherine, supported by Sarah and Dr Miller, without whom this AGM would not be happening. Thank you.

Helen Bristow, PPG IC chair, July 2015