

How will I know when my electronic repeat dispensing prescriptions run out?

Your community pharmacist will tell you when they issue your last batch of medications.

If you haven't already been contacted by the surgery to arrange a review of your medications and renew your prescriptions then please arrange to see the Practice Pharmacist.

How often do I need to go to the pharmacy?

Your GP/ Pharmacist will advise you of how often you need to collect your medication. This is either on a monthly, two monthly or three monthly basis.

What about my other medications that I use from time to time?

These other repeat medications will not be issued automatically by your Pharmacy.

If you take any of these medications on a daily/ regular basis- please let your Pharmacist know.

If you require any of these medications, please request them via the **Practice website**. (3 working days)

We can only take prescription requests over the phone from housebound patients

If you are interested in Repeat Dispensing, please let the Practice know by one of the following ways:

1. **Via the Practice website**
2. **Speaking to a member of Reception team**



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Paxton Green Group Practice

Repeat Dispensing Scheme

A **NEW WAY** to get your repeat prescriptions

Saves you time!

No need to repeatedly order your regular medications!

Paxton Green Health Centre
1 Alleyn Park
London SE21 8AU



What is Repeat Dispensing?

It is a new way of getting your regular medicines without having to put in a prescription request each time.

What are the advantages?

No need to request repeat medication under repeat dispensing scheme.
All of your regular repeat medication are issued at the **same time**.

This means no need for multiple repeat requests which saves you time

Is Repeat Dispensing right for me?

Repeat dispensing is suitable for patients with long term, stable conditions who keep up to date with monitoring of their conditions and any blood tests required.

What about items such as diabetic injections, eye drops, inhalers and emollients?

These can also be issued on the Repeat Dispensing scheme. Please let the Pharmacist know the quantities you require in a month.

Which medications are not covered by the Repeat Dispensing scheme?

The following groups of medications cannot be issued via repeat dispensing:

1. 'Controlled Drugs' (Temazepam, Tramadol, Phenobarbital)
2. Medications that need frequent blood test monitoring (Warfarin, methotrexate, azathioprine, sulphasalazine, leflunomide)

How Does Repeat Dispensing Work?

1. If you are not already set up for **electronic prescribing** at a pharmacy of your choice, this will be set up for you.
2. Then your repeat medications will be checked and aligned so that you receive them together rather than having to collect them at different times.
3. You should also be given your '**Medication Review Date**'. Your medications will be issued until this date.
4. Please make sure that you keep up to date with your health checks so that your prescriptions can be renewed and Medication Review Date updated.

The Practice will also contact you if you are overdue any checks.

Do I have to use the same Pharmacy?

Yes, as this Pharmacy keeps all of your prescriptions and is responsible for checking whether you have any problems with your medications.

If you want to change Pharmacy- please let the Practice Pharmacist know.

How do I collect my medications?

You do not need to attend the surgery. Attend the Pharmacy that you are signed up to when you are due to run out of your medication. The Pharmacy will then will issue your next supply of medication.

How Often Do I Collect My Medication?

Your GP/ Nurse/ Pharmacist will let you know how often you need to collect your medication. This may be monthly, every two months or every three months.

Do I have to use the repeat dispensing scheme?

No, you do not have to use this scheme.

What if I stop a medication?

Please let your Pharmacist know as soon as possible. If required they can amend your prescription to avoid medication wastage.

What If My Medications Change?

This may occur after you have attended a Hospital outpatient clinic. Please let your GP/ Pharmacist know as soon as possible so that your medications can be updated.

I am experiencing problems with my medications, what should I do?

Please tell your Pharmacist as soon as possible.

What happens if I pay for my prescriptions?

You will still have to pay a prescription charge for each item every time you get a prescription dispensed. You may find that a prescription pre-payment certificate could save you money.

What should I do if I am going on holiday?

Speak to your Pharmacist well in advance of your travel date. It may be possible to collect an early supply of your medication so that you do not run out during your trip.