

Tabled Questions 30.11.20

Is the information we patients see in our online medical record (via the NHS App or Patient Access) the same as the information that is available to health and care professionals on our summary care record (if we've not opted out of having one)?

- The Basic Summary Care Record contains Medicines, Allergies/adverse reactions and Shielded Patient flag
- The enhanced SCR (with Additional Information) includes
 - significant diagnoses / problems & significant procedures
 - end of life care information and patient preferences
 - other anticipatory care preferences, when they have been recorded by the GP
 - other important information from the GP record that the patient and GP agree should be included in the SCR.

Under Regulation 3(4) of the National Health Service (Control of Patient Information Regulations) 2002 (COPI) the Secretary of State has **enabled Additional Information** for all patient records unless the patient has actively dissented from sharing information via SCR. This will be reviewed as part of the Covid-19 additional powers legislation.

- The patient can see the vast the majority of what the GP can see, there may be instances where the GP has chosen to withhold information from the patient (e.g. if it may cause harm to the patient or if the records include 3rd party information, such as child or adult safeguarding issues).
- At Paxton Green we usually enable access to all consultations including free text – this is more information than is available via the SCR (which only shows coded entries)
- Excluded from SCR by default:
 - fertility treatment
 - sexually transmitted infections and treatments
 - terminations
 - gender reassignment.

I understand the local care record enables the sharing of patient information across services covered by the South East London CCG – what are the main differences between the content of a summary care record and a local care record?

The following organisations are participating in the Local Care Record:

- Guy's and St Thomas' NHS Foundation Trust, King's College Hospital NHS Foundation Trust (including the Princess Royal University Hospital) and South London and Maudsley NHS Foundation Trust
- Bromley, Lambeth and Southwark GP Practices
- The London Boroughs of Bromley, Lambeth and Southwark (Social Care)

- The NHS Summary Care Record (SCR) is an electronic summary of key clinical information.
- The Local Care record is more detailed. It is similar to the information that you will see via Patient Facing Services (e.g. NHS App). This includes:
 - Details of people involved in your care, appointments and visits
 - Medicines you have been prescribed and details of medication reactions and allergies
 - Diagnoses, test results, referrals, clinic letters, discharge information to ensure people caring for you have all the information to treat you.
- Both SCR and LCR are for direct care purposes only (i.e. not for research or for sharing with any other third party without your consent, apart from medical care).

What arrangements are being made at the practice to roll out the Covid19 vaccines, and what are the anticipated time scales?

We are looking forward to getting started on vaccinating our patients against Covid. However, like everyone we are still in the dark on key information. In particular - approval as a designated site and the arrival date for the vaccines.

It is likely that we will have to mobilise capacity to deliver high numbers of vaccines in batches as they arrive. When this information comes in we look forward to working with the PPG on encouraging as many of our eligible patients to come in for two doses of the vaccine at intervals at short notice.

We have been extremely grateful for the support of the PPG with marshalling for the flu vaccines and would be delighted if we could count on them for more help on this over the next few weeks and months.

The Practice on-line medical record no longer has a section on "Correspondence" where patients can read their letters. What is the current issue?

Document access has now been turned on again. Prospective access is available from April 2020, although most patients who request online access will be given retrospective access (prior to April 2020) to all letters and consultations including free text, providing they do not contain information considered to be harmful or to reference third parties. Where notes are excessively complex, detailed access may be withheld prior to April 2020, although patients still have the right to request detailed information.

The practice will usually respond in the first instance to Subject Access Requests by encouraging patients to sign-up to online access to their records. Information will be provided in other formats where requested.